

Temporary Add Location Freeze

As part of the gift card platform processing update, we will need to pause the ability to add new locations to those gift groups that are being upgraded on each conversion date. We will be unable to add locations to these gift groups for the five (5) days preceding each conversion wave.

Note that during this time period enrollment for new locations may continue to be submitted; we will work to get these locations activated soon after the day of conversion. This outage only impacts those merchants that are being updated on any given conversion wave.